

● Error list

Failure Type	Indoor LED Code	CASSETTE				Outdoor light blink time (n)
		LED1	LED2	LED3	LED4	
Indoor and outdoor communication failure	E0	●	●	●	⊙	7
Outdoor communication failure	EC	⊙	⊙	●	●	15
Indoor room temperature sensor (IRT)	E1	●	●	⊙	●	25
Indoor coil temperature sensor (IPT)	E2	●	●	⊙	⊙	26
Outdoor coil temperature sensor (OPT)	E3	●	⊙	●	●	10
IPM over current protect	E4	●	⊙	●	⊙	40
Compressor phase-deficient operation						34
Model configuration wrong	E5	●	⊙	⊙	●	29
Indoor fan motor fault	E6	●	⊙	⊙	⊙	21
Outdoor temperature sensor	E7	⊙	●	●	●	9
Exhaust temp. sensor	E8	⊙	●	●	⊙	11
IPM drive and module fault	E9	⊙	●	⊙	●	30
Outdoor fan motor fault (DC motor)	EF	⊙	⊙	⊙	⊙	16
Current sensor fault	EA	⊙	●	⊙	⊙	13
Indoor EEPROM fault	EE	⊙	⊙	●	⊙	27
Outdoor EEPROM fault	EE	⊙	⊙	⊙	●	19
Temp. switch fault (on top of the compressor)	EP	-	-	-	-	8
Voltage sensor fault	EU	○	●	●	⊙	12
Outlet temperature sensor A fault	Ey	○	●	⊙	●	47
Outlet temperature sensor B fault						48
Inlet temperature sensor A fault	En	○	●	⊙	⊙	51
Inlet temperature sensor B fault						52

● Protection display code list:

Protection Type	Indoor LED Code	CASSETTE				Outdoor light blink time (n)
		LED1	LED2	LED3	LED4	
Overvoltage /lower voltage protection	P1	○	●	●	○	2
Overcurrent protection	P2	○	●	○	●	3
Overvoltage protection	P3	○	●	○	○	24
Discharge over temperature	P4	○	○	●	●	4
Too cool protection in cooling mode	P5	-	-	-	-	32
Overheat protection in cooling mode	P6	○	○	○	●	5
Overheat protection in heating mode	P7	○	○	○	○	33
Outdoor over temperature / lower temperature protection	P8	-	-	-	-	31
Drive protection (software control)	P9	-	-	-	-	6
Module protection (hardware control)	P0	-	-	-	-	1
Model different	PA	●	●	○	○	-
Water full protect	D3	●	○	○	⊙	-

○--light ●--off ⊙—flash

● Outdoor failure display

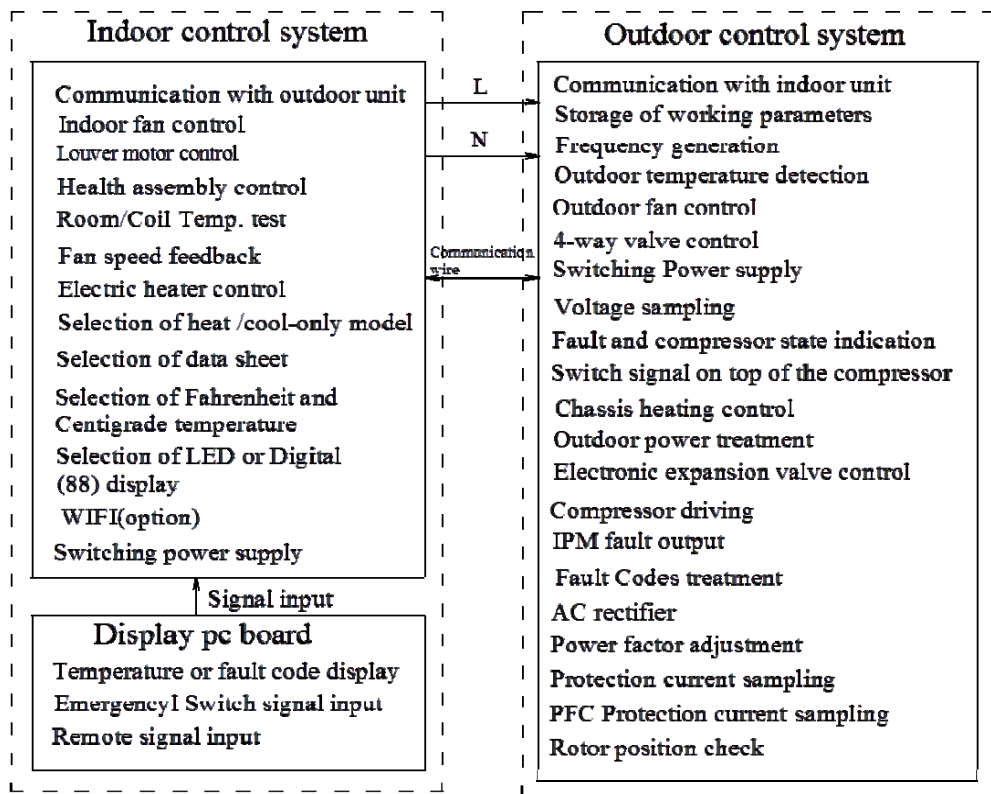
There is a LED on outdoor power board, it blinks 1s ON and 1s OFF while compressor standby and it always light (ON) while compressor running; If there is failure happened on ODU, The indicator (LED) alerts the fault in a cycle as such that it is bright for 0.5 seconds, dark for 0.5 seconds, blinks “n” times and then dark for 3 seconds. For details as table below.

Display on outdoor power source board:

blink time (n)	Failure
1	IPM protection
2	Over voltage /lower voltage
3	Overcurrent
4	Exhaust over temperature protection
5	Outdoor coil over temperature protection
6	Drive fault and protection (V1, VP1)
7	Communication fault with indoor unit
8	Compressor overheat fault (compressor top switch)
9	Short-circuit / open-circuit fault of outdoor temperature sensor
10	Short circuit / open-circuit fault of outdoor heat exchanger temperature
11	Short-circuit / open-circuit fault of exhaust temperature sensor
12	Voltage sensor fault
13	Current sensor fault
14	IPM fault
15	Communication fault between power source board and IPM
16	No feedback from DC fan motor(outdoor unit)
17	Defrost state

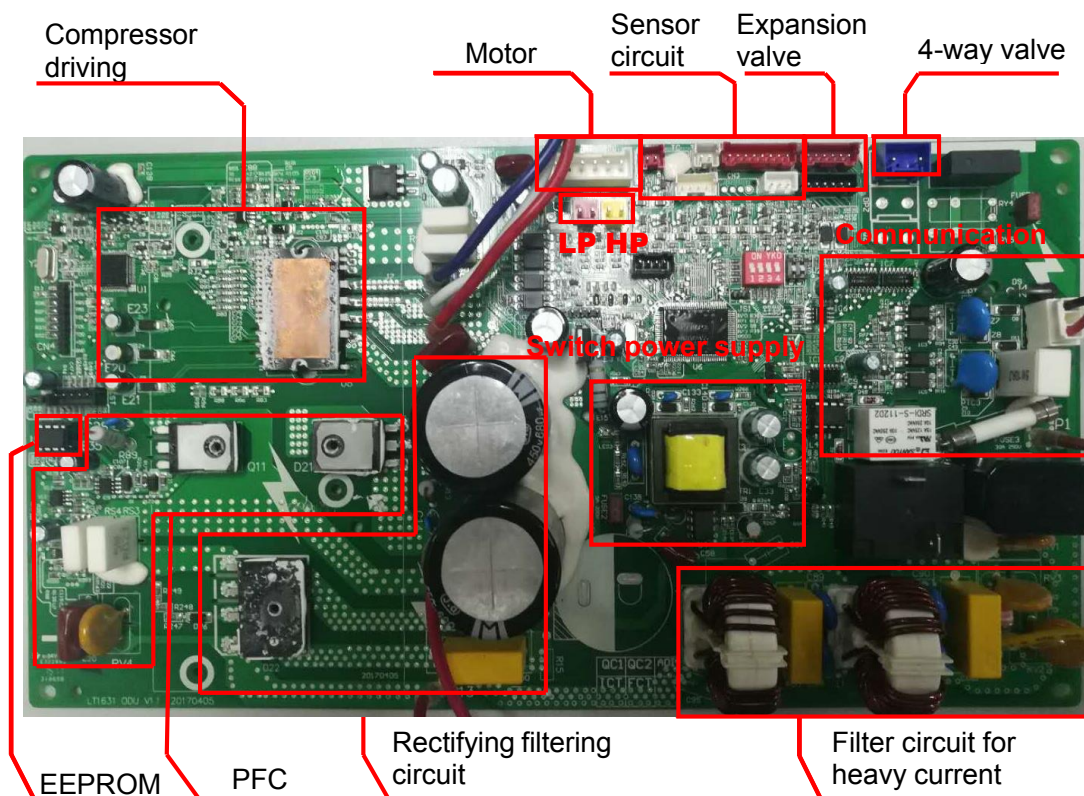
11. Trouble shooting

11.1 Outdoor control diagram

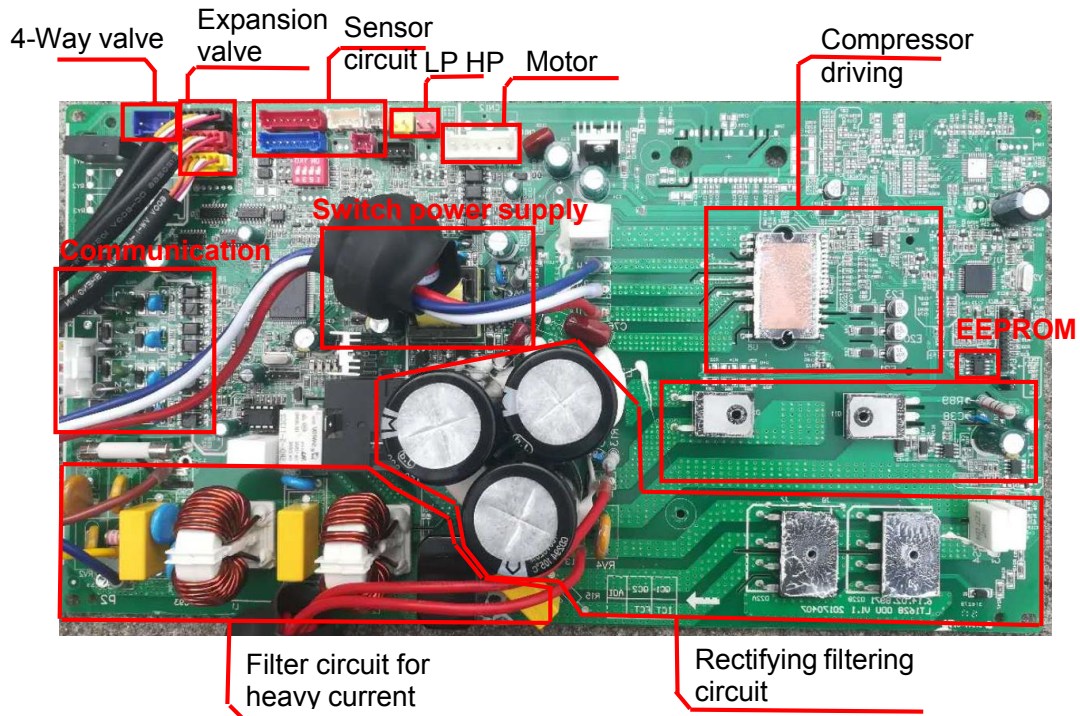


11.2 The structure of ODU PCB

ONE TO 2 TYPE



ONE TO 3/4 TYPE:

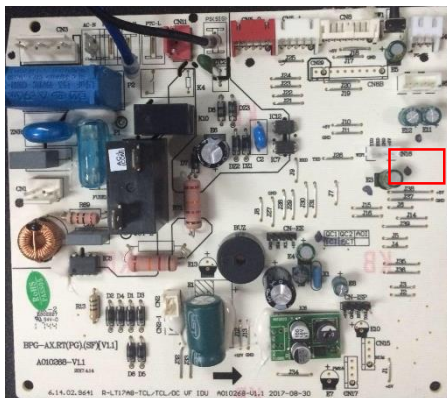


11.3 Examples of repairing

11.3.1 Display E1 or E2

Reasons:

- 1) The sensor connection terminal loose or not plugged in.



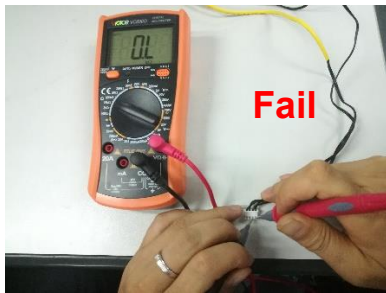
Wall type
Cassette type/Duct type



Solution: Check the connector of sensor and slot (CN6, CN6-1, CN6-2), if loose or not plugged in, please connect again.

- 2) Room temperature sensor (IRT) and Indoor pipe (coil) temperature sensor (IPT) damage (short or broken).

Solution: check the resistance of the sensor wall type $R(25^{\circ}\text{C}) = 5\text{ k}\Omega$, cassette and duct type $R(25^{\circ}\text{C}) = 5\text{ k}\Omega$, if short or broken please replace it.



Fail



OK

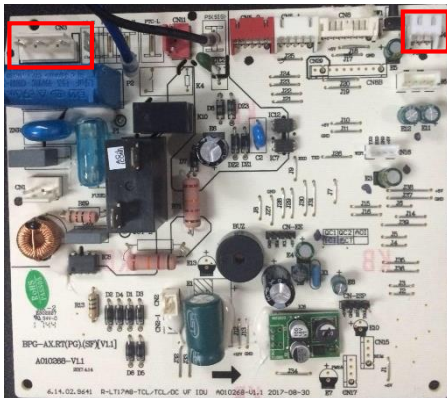
3) The PCB fail.

Solution: Replace the indoor main PCB.

11.3.2 Display E6

Reasons:

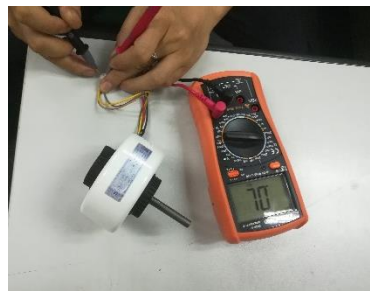
1) The indoor motor connection terminal loose or not plugged in.



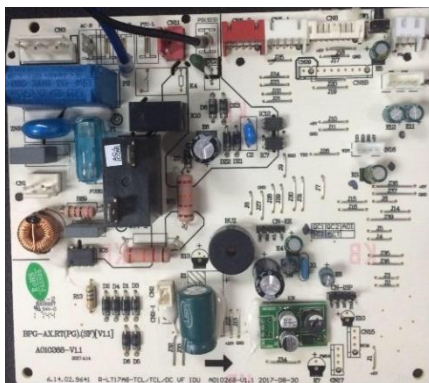
Solution: Check the connector of indoor motor and slot (CN3) and (CN4), if loose or not plugged in, please connect again.

2) The indoor motor damage.

Solution: Check and replace the motor.



3) The indoor main PCB damage.

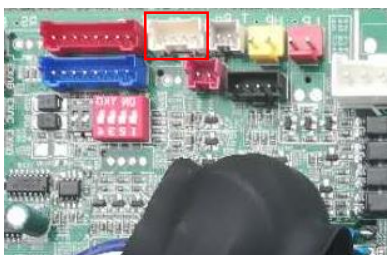


Solution: Replace the indoor main PCB.

11.3.3 Display E3, E7

Reasons:

- 1) Outdoor pipe temp sensor, outdoor temp sensor & exhaust temp sensor connection terminal loose or not plugged in.



Solution: Check the connector of sensor and slot, if loose or not plugged in, please connect again.

- 2) Outdoor pipe temp sensor, outdoor temp sensor & exhaust temp sensor damage (short or broken).

Solution: Check and replace the sensor.



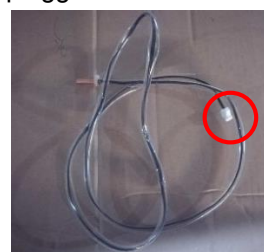
- 3) Outdoor PCB damage.

Solution: Check and replace the outdoor PCB.

11.3.4 Display E8

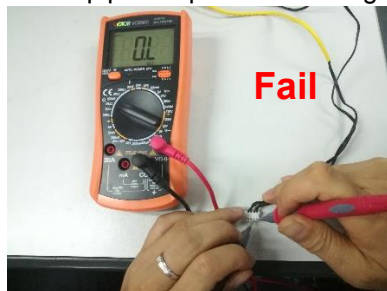
Reasons:

- 1) Outdoor discharge pipe temp sensor connection terminal loose or not plugged in.



Solution: Check the connector of sensor and slot, if loose or not plugged in, please connect again.

- 2) Outdoor pipe temp sensor damage.



Solution: Check and replace the sensor.

- 3) Outdoor PCB damage.

Solution: Check and replace the outdoor PCB.

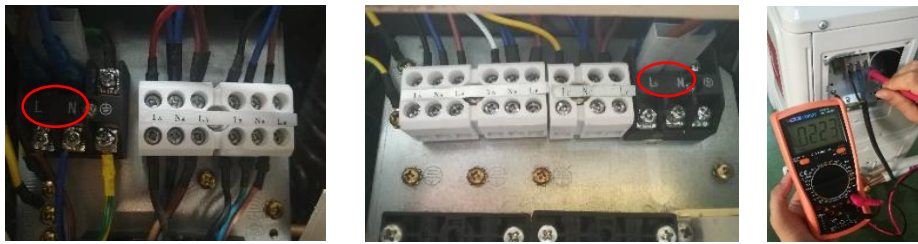
11.3.5 Display E0, E5

Reason: Indoor / outdoor communication damage.

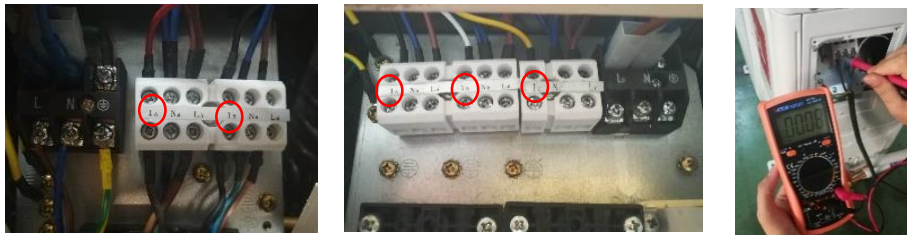
Solution:

- 1) Check if the indoor and outdoor connections are correct. The terminal L and N which connect to indoor unit shall correspond to each other on indoor and outdoor units. Measure the voltage on outdoor

terminal L and N (before display of E0 fault). If the voltage is "0", please replace indoor main PCB.



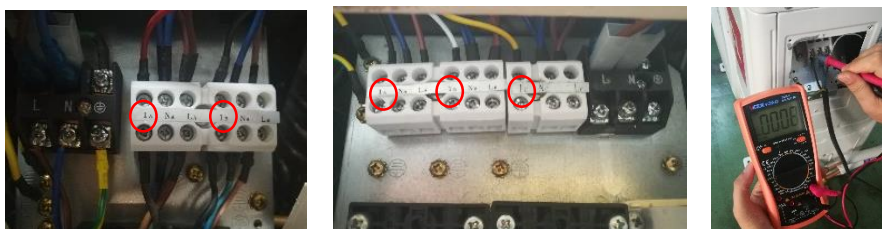
- 2) If the 1 & N which connect to indoor unit voltage is normal, measure the voltage between the outdoor terminal 1A, 1B, 1C, 1D and N. If the voltage change occurs between 0~24V (change pulse voltage), please replace indoor main PCB.



- 3) If the 1A, 1B, 1C, 1D & N which connect to indoor unit voltage is normal, measure the voltage between the outdoor terminal 1 and N. If the voltage change occurs between 0~12V (change pulse voltage), but there is no 24V, please replace the outdoor PCB.

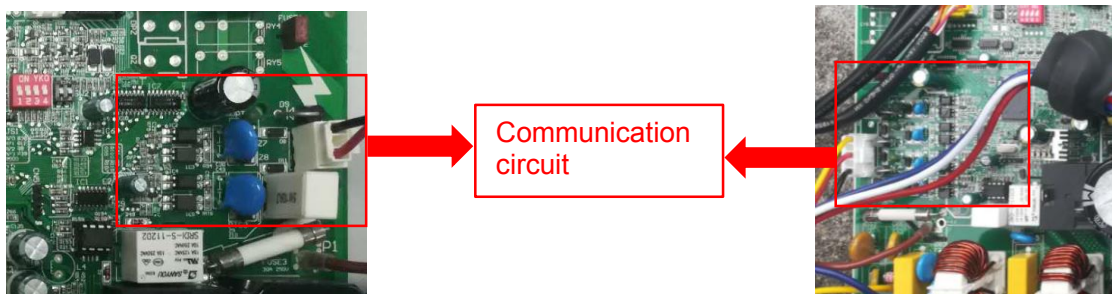


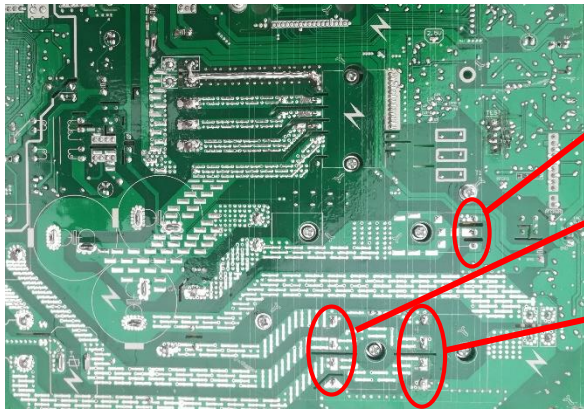
- 4) If the 1, 1A, 1B, 1C, 1D & N voltage is normal, measure the voltage between the outdoor terminal 1 and N. If the voltage has no change, firstly replace the indoor main PCB. If the fault remains unsolved, replace the outdoor PCB.



- 5) Communication fault if resistance or optical coupler broken, replace outdoor PCB.

Is there any burnt on PCB? If no, test the rectifier, FRD, IGBT etc. any component broken, replace PCB.



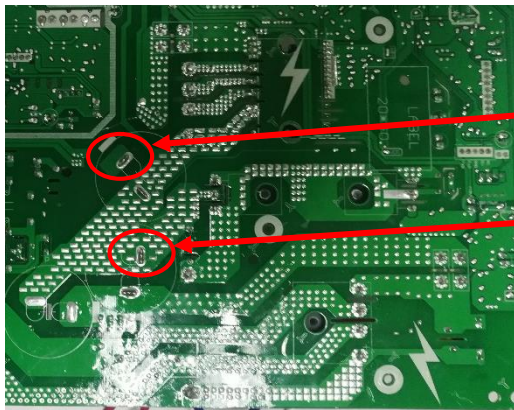


Any of 2 pins should be no short circuit

Any of 2 pins should be no short circuit

Any of 2 pins should be no short circuit

- 6) Test the DC voltage between DC+ and DC-. If the voltage is less than 50V approximately, please replace outdoor PCB.



DC+

DC-

11.3.6 Display EA

Reason: Current sensor fault.

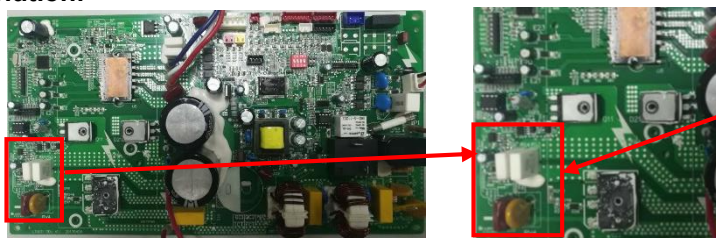
Solution:

- 1) Check for refrigerant leakage, to find the leakage point and recharge the refrigerant.
- 2) Current sampling circuit broken on the outdoor PCB and replace outdoor PCB.

11.3.7 Display E9 (first display P0 or P9)

Reason: Outdoor PCB drive circuit damage.

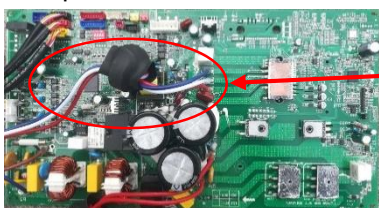
Solution:



Current sampling circuit

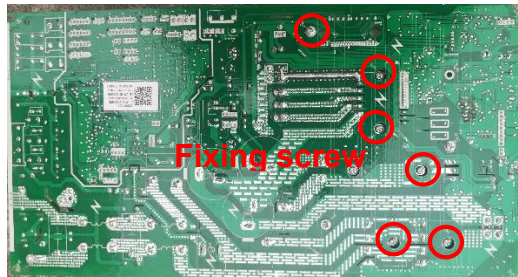
Re-energize and check the protection code on display. Firstly display P0.

- 1) If this code is displayed when the compressor is started for several seconds or even not started, check the compressor connection for correctness, if no insert wrong, replace outdoor PCB.



Compressor connection

- 2) Check if the outdoor module is tightly installed onto the radiating fins and if the silicone is applied evenly, fix the screws again if loose.



Heat radiation problem easily happened while the screw is not fixed tightly.

- 3) Check the system pressure, recharge refrigerant if the pressure is low, and discharge some refrigerant if the pressure is too high.
 - 4) Check the outdoor ventilation and if there is any obstruction that affects the normal radiating of the air conditioner, and installation again.
 - 5) If the above inspections are normal, but the fault remains unsolved, please replace the outdoor PCB.
Re-energize and check the protection code on display. Firstly display P9.
- a) Check the U, V, W connection, if is correctness or loose please connect again.



U, V, W connection

- b) If this code is displayed when the compressor is started for several seconds or even not started, check the compressor connection for correctness, if no insert wrong, replace outdoor PCB.

11.3.8 Display EU.

Reason: Voltage sensor damage.

Solution: Please replace outdoor PCB.

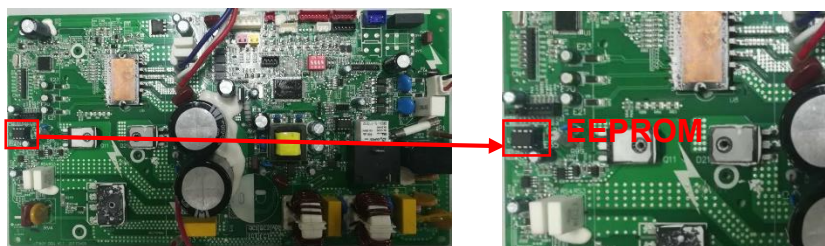


Voltage sensor

11.3.9 Display EE

Reason: EEPROM fault.

Solution: Shut down power supply and reenergize it, if the fault remains there, check the EEPROM installation, if no problem, please replace outdoor PCB.



EEPROM

11.3.10 Display CL

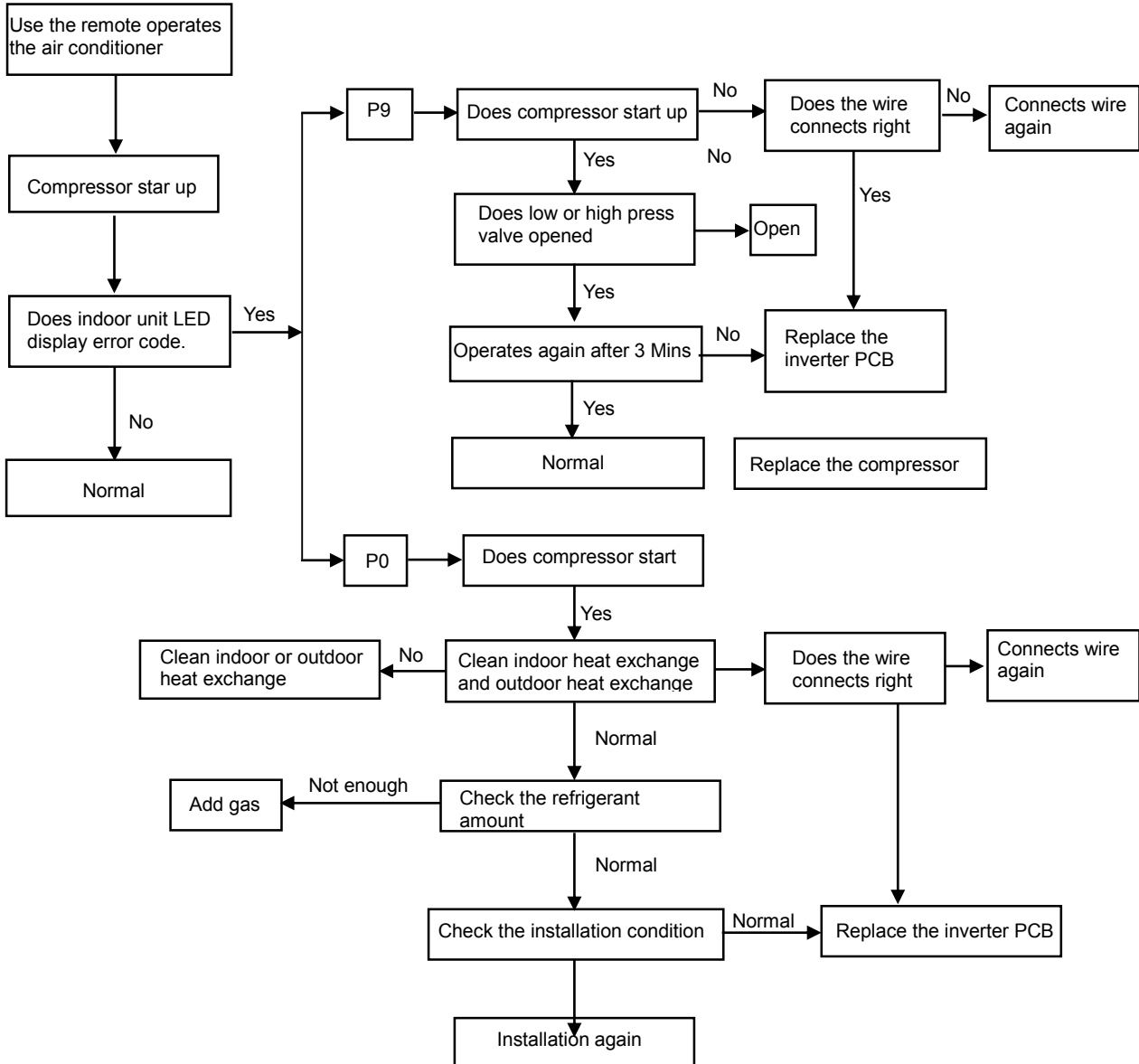
Cause: Air filter duty, the unit operation Cumulative time 500 hours, the controller will confirmation the filter dirty and display CL.

Solution: Clean the air filter then cut off the power and supply again.

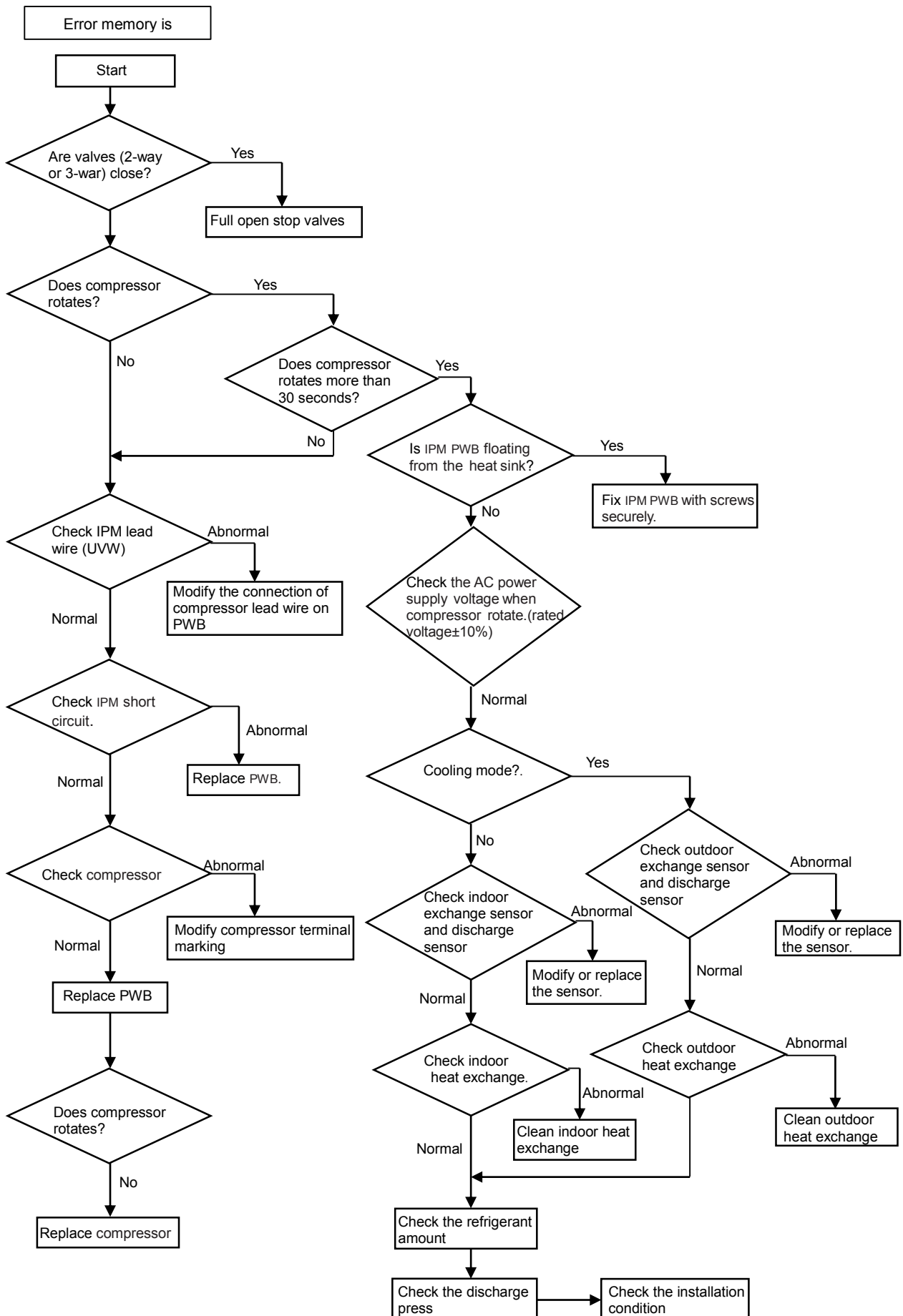
11.4 MALFUNCTION (PARTS) CHECK METHOD

11.4.1 Procedure for determining defective outdoor unit IPM/compressor

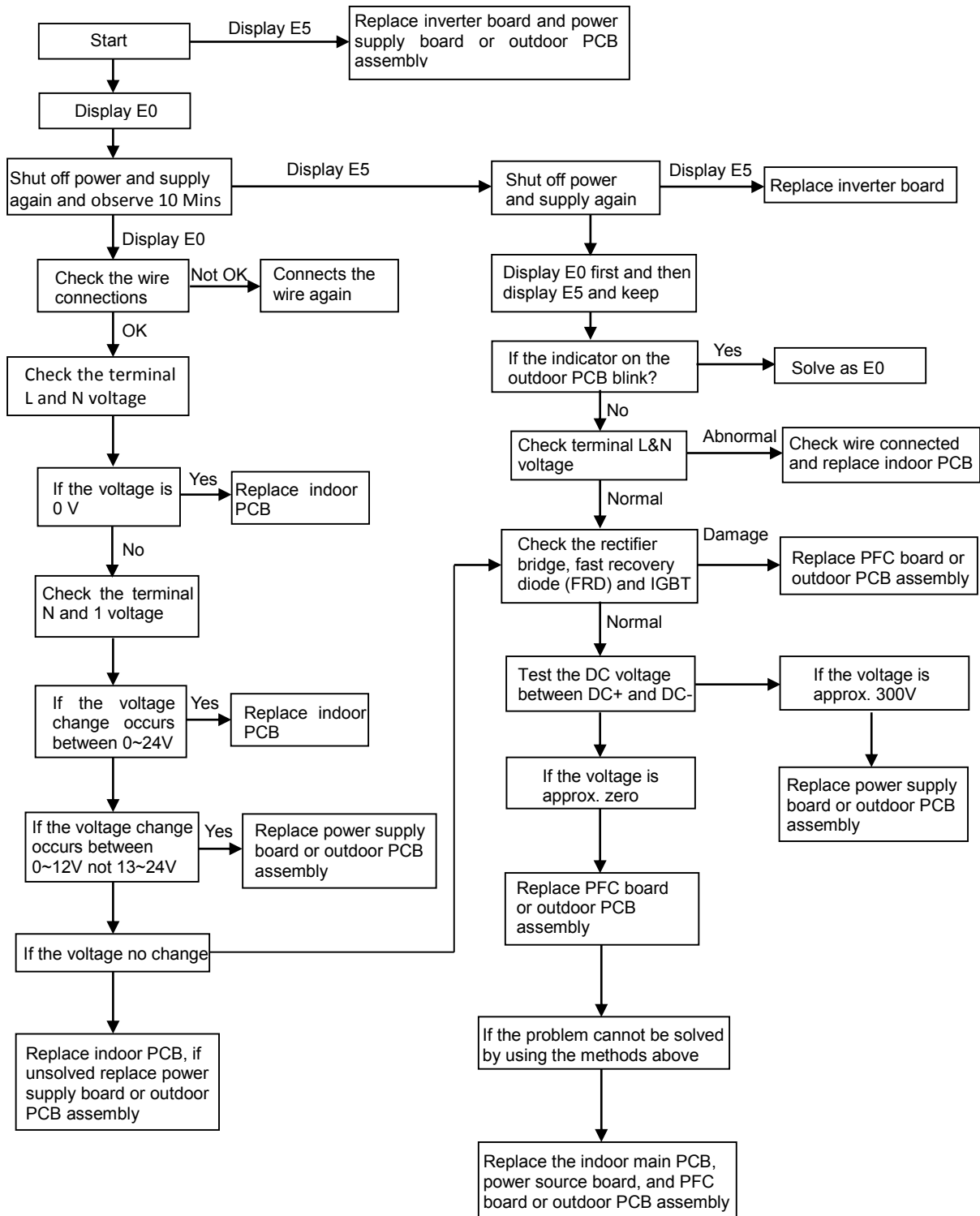
The following flow chart shows a procedure for locating the cause of a malfunction when the compressor does not start up and a DC overcurrent indication error occurs.



11.4.2 DC Over Current Error



11.4.3 E0,E5 Error

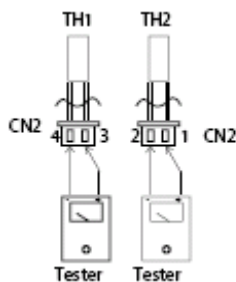


11.5 THERMISTOR TEMPERATURE CHARACTERISTICS

1. Indoor unit and outdoor exchange temperature and outside air temperature sensor temperature characteristics

TEMP. (°C)	Resistance (k Ohm)	Voltage of resistance	TEMP. (°C)	Resistance (k Ohm)	Voltage of resistance	TEMP. (°C)	Resistance (k Ohm)	Voltage of resistance
-30	63.513	4.628	15	7.447	2.968	60	1.464	1.115
-29	60.135	4.609	16	7.148	2.918	61	1.418	1.088
-28	56.956	4.589	17	6.863	2.868	62	1.374	1.061
-27	53.963	4.568	18	6.591	2.819	63	1.331	1.035
-26	51.144	4.547	19	6.332	2.769	64	1.290	1.009
-25	48.488	4.524	20	6.084	2.720	65	1.250	0.984
-24	45.985	4.501	21	5.847	2.671	66	1.212	0.960
-23	43.627	4.477	22	5.621	2.621	67	1.175	0.936
-22	41.403	4.452	23	5.404	2.572	68	1.139	0.913
-21	39.305	4.426	24	5.198	2.524	69	1.105	0.890
-20	37.326	4.399	25	5.000	2.475	70	1.072	0.868
-19	35.458	4.371	26	4.811	2.427	71	1.040	0.847
-18	33.695	4.343	27	4.630	2.379	72	1.009	0.825
-17	32.030	4.313	28	4.457	2.332	73	0.979	0.805
-16	30.458	4.283	29	4.292	2.285	74	0.950	0.785
-15	28.972	4.252	30	4.133	2.238	75	0.922	0.765
-14	27.567	4.219	31	3.981	2.192	76	0.895	0.746
-13	26.239	4.186	32	3.836	2.146	77	0.869	0.728
-12	24.984	4.152	33	3.697	2.101	78	0.843	0.710
-11	23.795	4.117	34	3.563	2.057	79	0.819	0.692
-10	22.671	4.082	35	3.435	2.012	80	0.795	0.675
-9	21.606	4.045	36	3.313	1.969	81	0.773	0.658
-8	20.598	4.008	37	3.195	1.926	82	0.751	0.641
-7	19.644	3.969	38	3.082	1.883	83	0.729	0.625
-6	18.732	3.930	39	2.974	1.842	84	0.709	0.610
-5	17.881	3.890	40	2.870	1.800	85	0.689	0.595
-4	17.068	3.850	41	2.770	1.760	86	0.669	0.580
-3	16.297	3.808	42	2.674	1.720	87	0.651	0.566
-2	15.565	3.766	43	2.583	1.681	88	0.633	0.552
-1	14.871	3.723	44	2.494	1.642	89	0.615	0.538
0	14.212	3.680	45	2.410	1.604	90	0.598	0.525
1	13.586	3.635	46	2.328	1.567	91	0.582	0.512
2	12.991	3.590	47	2.250	1.530	92	0.566	0.499
3	12.426	3.545	48	2.174	1.495	93	0.550	0.487
4	11.889	3.499	49	2.102	1.459	94	0.535	0.475
5	11.378	3.452	50	2.032	1.425	95	0.521	0.463
6	10.893	3.406	51	1.965	1.391	96	0.507	0.452
7	10.431	3.358	52	1.901	1.357	97	0.493	0.441
8	9.991	3.310	53	1.839	1.325	98	0.480	0.430
9	9.573	3.262	54	1.779	1.293	99	0.467	0.419
10	9.174	3.214	55	1.721	1.262	100	0.455	0.409
11	8.795	3.165	56	1.666	1.231			
12	8.433	3.116	57	1.613	1.201			
13	8.089	3.067	58	1.561	1.172			
14	7.760	3.017	59	1.512	1.143			

Resistance at 25°C: wall split type 5 kΩ, cassette and duct 10kΩ.



TH1: indoor room temperature sensor and outside air temperature sensor

TH2: indoor exchange temperature sensor and outside exchange temperature sensor

Before measuring resistance, disconnect connectors as shown above.

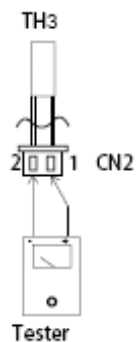
2. Outdoor unit sensor temperature characteristics

TEMP (°C)	R min (k Ohm)	R(t) (k Ohm)	R max (k Ohm)	TEMP. (°C)	R min (k Ohm)	R(t) (k Ohm)	R max (k Ohm)	TEMP. (°C)	R min (k Ohm)	R(t) (k Ohm)	R max (k Ohm)
-30	283.3	322.9	367.7	24	19.36	20.89	22.52	78	2.563	2.654	2.745
-29	267.4	304.4	346.3	25	18.55	20	21.54	79	2.481	2.567	2.654
-28	252.5	287.1	307.4	26	17.77	19.14	20.6	80	2.402	2.484	2.567
-27	238.5	270.9	307.4	27	17.03	18.32	19.7	81	2.327	2.404	2.483
-26	225.4	255.7	289.8	28	16.32	17.55	18.85	82	2.254	2.327	2.401
-25	213.1	241.4	273.3	29	15.65	16.81	18.04	83	2.183	2.253	2.323
-24	201.5	228	257.9	30	15	16.1	17.27	84	2.115	2.182	2.248
-23	190.6	215.5	243.4	31	14.39	15.43	16.54	85	2.05	2.113	2.176
-22	180.3	203.6	229.8	32	13.81	14.79	15.34	86	1.985	2.047	2.109
-21	170.7	192.5	217	33	13.25	14.18	15.17	87	1.922	1.983	2.045
-20	161.6	182.1	205	34	12.72	13.6	14.54	88	1.861	1.922	1.983
-19	153.1	172.3	193.7	35	12.21	13.05	13.93	89	1.802	1.862	1.923
-18	145	163.1	183.2	36	11.72	12.52	13.36	90	1.746	1.805	1.865
-17	137.5	154.4	173.2	37	11.26	12.01	12.81	91	1.692	1.75	1.809
-16	130.3	146.2	163.9	38	10.82	11.53	12.29	92	1.639	1.697	1.755
-15	123.6	138.5	155.1	39	10.29	11.07	11.78	93	1.589	1.646	1.703
-14	117.3	131.3	146.8	40	9.986	10.63	11.31	94	1.54	1.596	1.653
-13	111.3	124.4	139	41	9.6	10.21	10.85	95	1.493	1.549	1.604
-12	105.6	118	131.7	42	9.231	9.813	10.42	96	1.448	1.502	1.558
-11	100.3	111.9	124.7	43	8.878	9.43	10	97	1.404	1.458	1.512
-10	95.24	106.2	118.2	44	8.54	9.064	9.612	98	1.362	1.415	1.469
-9	90.49	100.8	112.1	45	8.217	8.714	9.233	99	1.321	1.373	1.426
-8	85.99	95.68	106.3	46	7.908	8.38	8.872	100	1.284	1.335	1.387
-7	81.75	90.86	100.8	47	7.612	8.06	8.526	101	1.245	1.296	1.348
-6	77.74	86.31	95.74	48	7.328	7.754	8.196	102	1.209	1.258	1.309
-5	73.94	82.01	90.88	49	7.057	7.461	7.88	103	1.173	1.222	1.272
-4	70.35	77.95	86.29	50	6.797	7.18	7.578	104	1.139	1.187	1.236
-3	66.96	74.11	81.96	51	6.548	6.912	7.289	105	1.105	1.153	1.202

-2	63.74	70.48	77.87	52	6.309	6.655	7.013	106	1.073	1.12	1.168
-1	60.69	67.05	74	53	6.08	6.409	6.748	107	1.042	1.089	1.136
0	57.81	63.8	70.34	54	5.861	6.173	6.495	108	1.013	1.058	1.104
1	55.08	60.72	66.88	55	5.651	5.947	6.253	109	0.9833	1.028	1.074
2	52.49	57.81	63.61	56	5.449	5.73	6.02	110	0.9553	0.9997	1.045
3	50.03	55.05	60.52	57	5.255	5.522	5.798	111	0.9283	0.9719	1.016
4	47.71	52.44	57.59	58	5.07	5.323	5.585	112	0.9021	0.9451	0.9892
5	45.5	49.97	54.82	59	4.891	5.132	5.381	113	0.8765	0.9191	0.9626
6	43.41	47.62	52.2	60	4.72	4.949	5.101	114	0.8524	0.894	0.9367
7	41.42	45.4	49.71	61	4.556	4.774	4.997	115	0.8087	0.8595	0.9117
8	39.53	43.2	42.33	62	4.398	4.605	4.817	116	0.8059	0.8461	0.8875
9	37.74	41.29	45.12	63	4.247	4.448	4.644	117	0.7837	0.8233	0.8641
10	36.04	39.39	43.01	64	4.101	4.288	4.479	118	0.7623	0.8012	0.8413
11	34.42	37.59	41	65	3.961	4.139	4.32	119	0.7415	0.7798	0.8193
12	32.89	35.87	39.1	66	3.827	3.995	4.167	120			
13	31.43	34.25	37.29	67	3.698	3.858	4.021	121	0.702	0.7386	0.7773
14	30.04	32.71	35.58	68				122	0.6631	0.7195	0.7572
15	29.72	31.24	33.95	69				123	0.6649	0.7007	0.7378
16				70	3.339	3.476	3.616	124	0.6472	0.6824	0.7189
17				71	3.229	3.359	3.491	125	0.6301	0.6647	0.7006
18	25.13	27.26	29.55	72	3.122	3.246	3.372	126	0.6135	0.6476	0.6829
19	24.05	26.07	28.23	73	3.02	3.138	3.257	127	0.5974	0.6309	0.6657
20	23.02	24.93	26.97	74	2.921	3.033	3.146	128	0.5818	0.6148	0.649
21	22.04	23.84	25.77	75	2.827	2.933	3.04	129	0.5667	0.5991	0.6328
22	21.1	22.81	24.63	76	2.735	2.836	2.938	130	0.5521	0.5839	0.6171
23	20.21	21.83	23.55	77	2.647	2.743	2.84				

R—Resistance

Resistance at 25°C: 20 kΩ



TH3: Outdoor unit discharge pipe sensor

Before measuring resistance, disconnect connectors as shown above.